

**St. Thomas Public Library is seeking:**  
Manager, Customer Engagement and Collections

Job Posting Ad # M2019-04

**Our Environment...**

St. Thomas is located in the heart of Southwestern Ontario in beautiful Elgin County with a population of approximately 40,000. Surrounding St. Thomas are numerous picturesque towns, lakeside villages and historic hamlets, each with their own unique charm. We're a quick hop from London, Ontario and the shores of Lake Erie.

**Our Library...**

St. Thomas Public Library is a unionized, single branch library system. Our mission statement is "We Connect" because connection is at the core of everything we do. Vibrant, growing communities need places to gather, explore, and get connected to resources, opportunities, and each other.

We know that our community is growing. Change is constant - St. Thomas Public Library will continue to develop and grow in ways we can't yet even imagine. But there's one thing that won't change - vibrant, growing communities need a place to gather, to explore and to get connected. St. Thomas Public Library is that place.

Our team of Library staff are committed, engaged, and enthusiastic about the services that they provide. We have a vision for new and exciting ways to connect with library customers. The **Manager, Customer Engagement & Collections** will be an integral part of the development and application of this vision.

**You...**

**You are versatile and adaptable.** You collaborate well and you are quick to show initiative as an integral part of a small management team.

**You are a leader.** You lead by example and you want to see your team and its individual members succeed.

**You love people.** Your genuine passion for what you do shines through in your ability to develop community led collections and customer service. You care about the experience of library customers, regardless of what their needs are.

**You are impressive and creative.** You flourish in an environment that does more with less and enjoys being cutting edge.

## **You possess...**

- Master of Library and Information Science from an ALA accredited library school with additional training in supervision and personnel management
- A minimum of five (5) years of relevant library experience at a professional level with management responsibilities.
- A valid class "G" driver's license.

Full Job Description can be found at:

<https://stthomaspubliclibrary.ca/career-opportunities/>

Hours of Work: 35 hour per week

Salary: Group #9 - \$37.27 - \$46.58 (2019 Rate)

Expressions of interest must be submitted to the CEO no later than 5 p.m. May 21, 2019.

E-mail to: [hrobinson@stthomaspubliclibrary.ca](mailto:hrobinson@stthomaspubliclibrary.ca)

*Applicants must quote job posting ad number in the subject heading **M2019-04**.*

*Failure to quote posting number may invalidate your application.*

Accommodations for job applicants with disabilities are available on request.

**We thank all applicants, however only those selected for an interview will be contacted.**